

AUSSEN WIRTSCHAFT

TERMS AND CONDITIONS FOR OUR BUSINESS EVENTS IN AUSTRIA

ORGANISED BY AUSSENWIRTSCHAFT AUSTRIA AT THE AUSTRIAN FEDERAL ECONOMIC CHAMBER

Effective from: February 2020

AUSSENWIRTSCHAFT AUSTRIA

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SCOPE

The Terms and Conditions for our Business Events in Austria apply to attendees of events held by AUSSENWIRTSCHAFT AUSTRIA at the Austrian Federal Economic Chamber. Variations to these conditions must be made in writing. By registering for an event, the participant or interested party declares his or her agreement to these Conditions of Participation and is bound by them. By participating in the event, the participant thereby consents to comply with the relevant regulations required by the organiser planning and building the event.

REGISTRATION

Places shall be allocated in the order of receipt of registration. Registrations for paid events will only be accepted in writing (by fax, e-mail, web forms, etc.). Registrations for free-of-charge events will also be accepted in person (and by telephone). Registrations are binding. If a registration cannot be accepted, for example because an event is fully booked, the applicant will be informed by return.

Registration is open to members of the Austrian Federal Economic Chambers and to representatives of non-member organisations who are treated as members by AUSSENWIRTSCHAFT AUSTRIA. Registrations from representatives of other organisations must be formally confirmed by AUSSENWIRTSCHAFT AUSTRIA.

Persons who register a third party for an event must explicitly declare that they are authorised to register that person and submit the relevant declaration of consent under data protection law.

De-Minimis aid: By registering, participants confirm their compliance with the [de minimis guidelines](#)

TERMS AND CONDITIONS OF PARTICIPATION

If attendance at an event is subject to additional terms and conditions (for example mandatory registration), these will be communicated separately. Participants must comply with these additional terms and conditions.

PARTICIPATION FEES

The participation fee indicated in the written or electronic information by the event organiser is final. Where events are subject to a fee, and unless otherwise indicated, all prices are gross and inclusive of statutory VAT.

RIGHT OF CANCELLATION

If the event is booked via distance selling, in particular by telephone, fax, e-mail or electronic media, the participant as a consumer pursuant to the Austrian Consumer Protection Act (KSchG) has a statutory right of cancellation pursuant to the Austrian Distance and External Selling Act (FAGG) within 14 calendar days calculated from the date of contracting. This does not apply for events beginning within these 14 calendar days from the date of contracting. The deadline for cancellation is deemed to be complied with when the declaration of cancellation is *sent* by the deadline. The participant can therefore withdraw from the declaration of contract within 14 calendar days from the conclusion of contract without indicating grounds by sending a written declaration of cancellation (letter, fax, e-mail). For this, it is sufficient if the declaration of cancellation is sent by the deadline (the date on the receipt of posting is decisive). Saturdays, Sundays and public holidays count as calendar days. The written declaration of cancellation is to be sent to the event organiser.

In addition to the provisions above, the registered participant may declare his or her cancellation of registration in person to the event organiser within the period for cancellation; the terms and conditions set out above apply.

If the contract is revoked in this way, the event organiser will repay any payments that they have already received from the participant immediately and, at the latest, within fourteen days from the date on which the notification of revocation by the participant was received by the event organiser.

TERMS AND CONDITIONS OF CANCELLATION

Cancellations will only be accepted in writing. The date of receipt by the event organiser is decisive for the timeliness of the declaration of cancellation. If a participant is unable to attend the event, participation can be cancelled up to 14 calendar days before the start of the event without charge.

In the event of cancellations received more than 14 calendar days before the start of the event, a cancellation fee of 50% of the participation fee will be charged. In the event of cancellations received on the day of the event, the full participation fee will be charged. Registrants who are unable to attend may nominate another person to attend in their place. The nominated person will then be subject to the same terms and conditions as the original registrant.

PROGRAMME CHANGES OR CANCELLATION

Our events are planned a long way in advance, so we reserve the right to make changes to speakers, dates, venues and other parts of the programme.

If an event has to be cancelled for unforeseen organisational reasons (for example, if a speaker falls ill), we do not guarantee that it will be rescheduled but would instead reimburse paid participation fees in full. We

will not reimburse travel expenses, loss of earnings, overnight accommodation or any other costs other than the participation fee.

DISCLAIMER

The organiser accepts no liability for personal effects of the participants.

With the exception of the organiser's liability for injury to persons, the organiser is only liable for damage in the event of wilful intent and gross negligence. If not involved in a consumer transaction, the injured party has to prove the existence of negligence or gross negligence. Compensation for consequential damage (due to defects) and purely financial damage towards businesses is excluded. No liability can be assumed under any circumstances for the accuracy of information imparted at, before or after the event, whether in written or in other form.

DATA PROTECTION

The Data Protection Rules of the Austrian Federal Economic Chamber are legally binding:

<https://www.wko.at/service/data-privacy-statement.html>

In some cases, events are co-organised with partners. In such cases, these partners will be mentioned in the announcement of the event and the participants give their revocable consent that the personal data requested of them (e-mail-address and telephone-number) may be forwarded to the co-operation-partners and used by them for marketing- and promotion-purposes. The participant can revoke this consent at any time by sending an informal mail to the organiser of the event. The organiser has a duty to forward the revocation to the co-operation partner immediately, so that the partner can take immediate and appropriate action.

In certain cases, AUSSENWIRTSCHAFT AUSTRIA will use external software applications in order to improve interaction with and between participants during events, such as: B2Match (meeting scheduling), Slido (audience interaction) and Superevent (digital support and interactive design of events). Should additional consent for data processing be required, users will be asked to provide it during the login process for these applications.

GENERAL INFORMATION

Where terms denoting persons are only listed in gender-specific form in the event programme, they refer equally to men and women. If individual provisions of these Conditions of Participation should be or become invalid, this will not affect the validity of the remaining Conditions of Participation. The place of jurisdiction is the court with material and local jurisdiction.

The Terms and Conditions are made available in German and English. The German version shall be controlling in all respects and shall prevail in case of any inconsistencies with translated versions.