

SEARCHING FOR SOLUTIONS & TOOLS FOR Crisis Communication in Health Care



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gesundheit & leben

Corporate Call

Health Tech Hub Styria (HTH) Pitch & Partner 2021

Graz, Austria
28 January 2021

<https://www.hth-styria.com/>

Why should you apply...



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- The winners of this call are invited to present their ideas and concepts to the entire Austrian group of Elisabethinen in the context of managing director meetings. This increases your chance of a broader implementation of your ideas.
- We are also looking forward to your company's contribution to the next Elizabethan symposium in Austria in the lecture session. You can also present your company at the symposium using a free stand.
- In addition, we invite the core team of your project to a weekend including full board at our Kurhaus Marienkron in Burgenland to relax and focus on upcoming projects.



Our major topic is ...



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The Elisabethinen Hospital in Graz is a non-profit religious hospital that is fully integrated into emergency care and with its approx. 500 employees cares for around 50,000 inpatients and outpatients a year.

The hospital has a tradition of over 300 years - but the search for innovative and exciting cooperation with science and technology has been one of our strengths for a long time.

For example, we have a focus on medical simulation and were able to research Google Glass or Microsoft HoloLens in the development phase together with the Technical University of Graz for their practical suitability in the telemedical setting in the operating theater.

Since March of this year, far-reaching challenges have impacted all hospitals and health facilities worldwide due to the corona pandemic.

For example, the very liberal visiting regulations in the facilities in Europe were adapted, hygiene concepts had to be adapted and entire wards and areas were given new, sometimes temporarily changing, work focuses.

These constant adaptations and adjustments pose major challenges, especially in the area of internal communication, but also in terms of external communication.



We are searching for ...



- Ensuring a uniform level of knowledge among employees, regardless of whether they are in the hospital or at home (mobile device)
- Communication solutions for areas with infected patients (e.g. voice control)
- Communication solutions for patients in times of visiting bans
- Cross-departmental personnel planning in the event of a crisis
- Transparent information on stocks of certain products (e.g. protective equipment) to enable processes to be adapted in the event of bottlenecks
- IT-based system for the requirement of internal patient and logistics transport, intelligent automated distribution of orders and feedback on response time
- ...or solutions for other areas that can improve internal and external communication for healthcare facilities in times of crisis

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... **innovative ideas, concepts** or **technical support**

to improve the quality of internal communication in times of crisis.

These can be concepts or technical solutions, for example for ...

Who we are & what we believe in...



We are a non-profit order hospital in the heart of Graz that is fully integrated into emergency care and committed to the following attitudes

- Solution-oriented and proactive innovation based on tradition
- Multiprofessionalism at an equal level and non-violent communication
- Happy persistence in the spirit of St. Elizabeth
- Commitment to social marginalized groups at the cutting edge



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We operate the following departments

- Internal medicine department with palliative care unit and hospice
- Department of Surgery
- Department of ENT Medicine
- Department of Anesthesia & Intensive Care Medicine, specializing in pain medicine
- Department of Radiology



An overview of our services and output

196 hospital beds
Approx. 12,000 inpatient admissions per year
Approx. 2,500 day clinic patients per year
Approx. 30,000 outpatients per year
Approx. 500 employees

As part of the “Ordenskrankenhaus Graz-Mitte” project, another location in Graz with the departments of geriatric psychiatry and neurology will be taken over in April 2021. So the hospital will develop into a center for acute medical care for the elderly humans by the year 2025.

Who we are & what we believe in...



health & life

The Elisabethinen in Austria operate health care facilities throughout Austria with around 5,000 employees and thus care for around 400,000 patients per year.

stay & life

The Elisabethinen run assisted living facilities for senior citizens, but also for young people. With the Vinzidorf Hospiz in Graz, they are primarily there for people on the fringes of society.

trust & life

The spirituality and values from the religious community unfold their lasting effect in all fields of activity of the Elisabethinen.

learn & life

Knowledge management and constant development are in the Elisabethinen's DNA. Austria-wide educational operations with several universities, technical colleges and other educational institutions characterize this area. The Elisabethinen are also operators of several educational institutions and training providers throughout Austria.



As the Elisabethinen hospital in Graz, we are involved in the emergency care in Graz and are partners in the hospital project "Ordenskrankenhaus Graz-Mitte 2025".

As part of the Elisabethinen in Austria, we are active in four fields.

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