



European
Commission

Fazer acontecer a
Agenda do Consumidor

15 March 2021

EUROPEAN
CONSUMER SUMMIT

ONLINE

Making the
Consumer Agenda
happen



European Consumer Summit 2021

15 March 2021 10.00 – 14.00

Hosted online from Lisbon
by *Pedro Siza Vieira*

Minister of State for the Economy and the Digital Transition

10.00 - 10.30

Opening Plenary

- **Opening speech**, *Pedro Siza Vieira*,
Minister of State for the Economy and the Digital Transition
- **Keynote**, *Didier Reynders*, European Commissioner for Justice
- **Musical Moment** – Portuguese guitar by *Luisa Amaro*

10.30 - 11.30

High-level Panel: International cooperation for consumer protection

Moderated by *Rik Vera*

Interventions from:

- *Pedro Siza Vieira*, Minister of State for the Economy and the Digital Transition
- *Isabelle Durant*, Acting Secretary-General of UNCTAD/UN
- *Albert Muchanga*, African Union Commissioner
- *Monique Goyens*, Director General of BEUC
- *Luca Casetti*, Secretary General of Ecommerce Europe
- *Maria Manuel Leitão Marques*, Vice-Chair of IMCO, European Parliament
- *Didier Reynders*, European Commissioner for Justice

11.30 - 11.45

Break for Refreshments and switching to workshops



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Justice
and Consumers

11.45 - 13.15

Parallel Workshops: Consumer Agenda Operational Priorities for the year ahead

(See the Discussion papers on the registration page for more detail)

- Workshop 1: COVID-19 pandemic – Addressing the most urgent impacts on the protection of consumers
- Workshop 2: Greening consumption – How to accelerate green choices?
- Workshop 3: Consumers in the digital transformation – How to use benefits, but contain risks?
- Workshop 4: Enforcement of consumer legislation – How to develop capacities and tools of authorities and other actors?

13.15 - 13.20

Break to switch to the Closing Plenary

13.20 - 14.00

Closing Plenary

13.20 - 13.35

Consumer policy and international cooperation:

- *Hugh Stevenson*, Deputy Director for International Consumer Protection at the Federal Trade Commission (FTC) and Chair of the Committee on Consumer Policy (CCP), OECD: OECD priorities and the Consumer Agenda
- *Simon Zajc*, State Secretary, Ministry of Economic Development and Technology, Slovenia: Slovenian Presidency and the Consumer Agenda
- [New Educational Videos](#)

13.35 - 14.00

Reporting from Workshops and Conclusions:

- [Workshop reports](#) with proposed priorities
- Using [Sli.do](#) to determine the top priorities

Closing Remarks by the Presidency and the Commission:

- *Ana Catarina Fonseca*, Director General DG Consumidor, Portugal
- *Nils Behrndt*, Director Consumers, European Commission