

GENERAL TERMS AND CONDITIONS

(hereinafter referred to as "GTC")

1. The service provider is:

Business Name: WOF Group, s.r.o
Registered office / Place of business: Ulica Veterná 8760/43, 917 01 Trnava, Slovak republic
IČO: 52897320
Record: Commercial Register of the Trnava District Court, Section: Sro, File no. 46027 / T
Statutory body: Tomáš Kočner, managing director
Tel .: +421 904 950 001
Email: tomas.kocner@wofexpo.com
Web: www.wofexpo.com

(hereinafter referred to as the "**Organizer**").

2. The Organizer is a legal entity established and existing under Slovak law, which intends to organize and prepare an exhibition in the field of transport, logistics and e-commerce, which will take place in October 2021 in Bratislava (hereinafter "**Exhibition**"). The purpose of the T&C is to regulate the rights and obligations associated with the sale of tickets for the Exhibition via the website www.b2match.com (hereinafter referred to as the "**Site**").

3. When purchasing a ticket through the Site, the user enters into legal relations directly with the Organizer. Each user of the Site is obliged to use the Site exclusively in the manner and under the conditions set out in the T&C.

4. The user may not:

- a) interfere with the systems and hardware constituting the Site;
- b) interfere with the software equipment forming the Site in a manner other than permitted in the T&C;
- c) post on the Site any data, the content of which may endanger or infringe copyright and other similar rights; the content of which may endanger or damage trade secrets, respectively information classified under special legislation; which are the source of computer viruses, Trojan horses, adware, malware, spyware, phishing, pharming, and other character and number strings designed to monitor third-party activity, unauthorized third-party data retrieval, or unauthorized interference with third-party information technology software or the software making up the Site; the content of which may jeopardize or prejudice the interests of third parties protected by law, in particular data the content of which may harm or jeopardize such interests as a result of sexual, racial, ethnic, national, religious, political and other discrimination; the depiction of acts/facts degrading to human dignity, depicting suffering and other forms of inhuman treatment;

5. The User who uses the Site in any way is fully responsible for any breach of his obligations.

REGISTRATION, CONCLUSION OF A CONTRACT

1. For proper use of the Site, it is necessary to register the user on the Site. The proposal for concluding the contract is sent by the user to the Organizer via the site by pressing the button "order with the obligation to pay."
2. When sending a proposal for the conclusion of the contract, the user is obliged to pay the Organizer an advance in the amount of the price of the ordered tickets, to which VAT will be added if the Organizer is a VAT payer. Payment of the advance payment according to the previous sentence, is usually made using the payment gateway Stripe or Paypal
3. The conclusion of the contract takes place at the moment when the Organizer delivers to the user the acceptance of the proposal for the conclusion of the contract. At the time of concluding the contract, the advance payment paid by the user to the Organizer is considered as payment of the ticket price.
4. After concluding the contract and paying the ticket price, the Organizer is obliged to deliver the ticket to the user.
5. By registering for the event, the user agrees to receive WOF newsletter and emails providing information regarding the current and upcoming WOF events.

PERSONAL DATA PROCESSING

1. In order to conclude a contract, resp. pre-contractual relationships, the personal data of participants are processed by the Organizer. The organizer also processes personal data on the basis of the law, resp. in order to fulfill a statutory obligation. The instruction of the data subject on the processing of personal data can be found here:

[Microsoft Word - Spracovanie osobnych udajov EN.doc \(wofexpo.com\)](#)

2. The website uses cookies by default. Cookies are small text files that the Organizer stores on the user's device in order to ensure the proper operation of the Site. Cookies allow the Organizer to remember the settings and status of the Site so that the Site is displayed unchanged the next time the user visits. Cookies can also be used to collect statistics on user visits. If the user does not agree to the storage of cookies on his device in connection with the operation of the Site, he is obliged to modify the way the Site uses cookies on his browser, or to completely disable the use of cookies by the Site. Restriction resp. Prohibition of the use of cookies by the Site may affect the functionality of the Site as a whole, resp. some of its parts.

TICKET

1. The Ticket is an electronic document that allows its authorized holder (hereinafter referred to as the "**holder**") to participate in the Exhibition under the conditions and to the extent specified by the Organizer. The scope of rights associated with a particular type of ticket results from the description on the Site for that particular type of ticket.
2. The holder is responsible for the timely and proper exercise of the rights arising from the ticket. The holder is responsible for the misuse of the ticket.
3. The holder is entitled to receive services, the provision of which is associated with the relevant type of ticket.

WITHDRAWAL FROM THE CONTRACT, TERMINATION OF THE CONTRACT

1. The consumer (user) may not withdraw from the contract, the subject of which is the provision of services related to leisure activities and according to which the seller undertakes to provide these services at the agreed time or within the agreed time.
2. In the event that the Exhibition does not take place due to measures, decisions or any other facts adopted / arising in connection with the COVID-19 disease, the Organizer is entitled to the user:
 - a) extend the validity of the ticket if the Exhibition takes place within an alternative date by the 30th of November 2022;
 - b) offer a voucher in the value of the ticket price with the possibility of choosing another event of the Organizer or choosing an event from another person cooperating with the Organizer valid until at least 30 November 2022;
 - c) return the ticket price within 13 months of the non-holding of the Exhibition, if the user has refused an extension under letter a) or has not accepted the offer under letter b) of this paragraph.
3. In the event that the holder violates the operating rules or does not follow the instructions of the Organizer during the Exhibition, the Organizer is entitled to withdraw from the contract. As a result of withdrawal from the contract according to the previous sentences, the holder does not have the right to a refund of the ticket price.
4. The conditions are prepared according to Slovak law, conflict of law rules do not apply. The interpretation of rights and obligations arising from the GTC or the law shall be carried out in accordance with the law of the Slovak Republic. The handling of any dispute related to the use of the Site falls within the jurisdiction of the Slovak courts.
5. For the purposes of proving the communication of the Organizer and the user, the communication via electronic means of communication (email) is considered binding, while the use of a qualified electronic signature is not required. The organizer and the user are also entitled to communicate in writing by sending a registered item to an address duly notified to the sender.
6. Unless expressly stated otherwise in the GBC, the Organizer is at any time entitled, at its own discretion, to change the wording of the Conditions. The change of the GTC is effective from the day of their publication on the Website or on the Organizer's website.

WOF Group, s.r.o.