



Invitation to the Consumer Summit 2022

10 February 2022, 10.00 – 16.30 (CET)

For the second year in a row, our daily lives have continued to be deeply impacted by the COVID19 pandemic. The Union and its Member States have worked together closely to overcome the exceptional challenges to health and economy. The pandemic has deeply transformed the consumer reality by speeding up the digital transformation, and the need for consumers to join the green transition, to fight climate change environmental degradation, is ever more important.

We are therefore pleased to invite you to participate in the **2022 European Consumer Summit, taking place 10 February 10.00- 16.30** remotely from the European Parliament in Strasbourg. The European Commission and the French Presidency of the European Union are pleased to jointly organise this event in order to continue working in the close partnership forged with Member States and all other stakeholders at European and national level (representatives of enforcement authorities, consumers, business, youth, academia, other relevant interests, and of course other EU institutions).

The New Consumer Agenda presented by the Commission in November 2020 emphasises the need for consumer empowerment in the green and digital transformation. This is also one of the priorities of the French authorities. During the Summit we will look at the **impact of the pandemic on consumers** and their behaviour so far, and also what development and need for policy actions this may lead to in the medium term. For the short term, and as the second year of the implementation of the Consumer Agenda now starts, we will together with you **take stock of the achievements so far**, including the actions agreed at the 2021 Consumer Summit, and we will also together discuss and **agree on the operational priorities for 2022**.

Four **online workshops** will therefore be organised in parallel. You will be able to participate in workshops on: Challenges and opportunities for a successful digital transition; Transparency of online markets; Consumer information and environmental claims; the right to repair, and early obsolescence. In each workshop, you will be asked, as participants, to vote on priority actions to be taken forward in 2022 in partnership with various stakeholders. The Workshop recommendations will be presented in the afternoon plenary, followed by a final vote. The **conclusions and recommendations** from the Summit will also feed into the informal meeting of the Ministers in charge of consumer protection organised by the French Presidency the following day, 11 February. More detailed information will be provided at the registration website.

We are looking forward to a fruitful debate at the Consumer Summit.

Sincerely yours,

Jean-Baptiste Lemoine

French Minister in charge
of Consumer Affairs

Didier Reynders

European Commissioner
for Justice