



Next on the Consumer Agenda

Moving ahead while
managing multiple crises



European
Commission

Justice
and Consumers

Invitation to the Consumer Summit 2023

28 March 2023, 9:30-17:00 CET, Brussels

Dear,

It is with great pleasure that I invite you to join me at the European Consumer Summit 2023. It will be organised by the European Commission in Brussels on 28 March, and will gather more than 450 participants in person, while even more can join online. Please find attached the programme.

We are now halfway in the implementation of the core priorities of the New Consumer Agenda (2020-2025), which has introduced measures to empower consumers in the significant societal changes of the digital and green transitions. At the same time, our daily lives have been deeply impacted by multiple crises, such as the COVID-19 pandemic or the cost of living in the aftermath of Russia's invasion of Ukraine. The Union and its Member States continue to work closely together to overcome the exceptional challenges this has presented.

It is with these considerations in mind that I am convinced of the political importance to meet and discuss how to best address together the upcoming challenges and priorities in the field of consumer protection for the two years ahead. Let us take a moment to look at lessons learned, and to exchange views on how we can continue to deliver the twin transitions on the ground, while successfully addressing crises and emerging issues and building increasing resilience.

I look forward to meeting you there, alongside representatives of the current and future Presidencies of the Council of the EU, Sweden, Spain, Belgium, and Hungary, as well as the European Parliament and other EU institutions, and representatives for consumers, businesses youth and academia for lively and fruitful discussions.

Yours sincerely,

Didier REYNDERS
European Commissioner for Justice